

### **ANNUAL STATEMENT**

For the Year Ending December 31, 2002 OF THE CONDITION AND AFFAIRS OF THE

### **CARE CHOICES HMO**

NAIC Group Code	0000 (Current Period)	, 0000 (Prior Period)	NAIC Com	pany Code	95452	Employer's ID Number	38-2694901
Organized under the Laws	of	Michigan	,	State of Domici	le or Port of Entry	Mi	chigan
Country of Domicile		United States of America	<u> </u>				
Licensed as business type:	Life, Accident & F Dental Service Co Other[ ]	• •	Propery/Casualty[ ] Vision Service Corporati Is HMO Federally Qualif		Health Mai	edical & Dental Service or Inc ntenance Organization[X]	lemnity[ ]
Date Incorporated or Organ	ized	07/08/1986		Date Co	mmenced Business	01/0	01/1987
Statutory Home Office		34605 Twelve Mile		,		Farmington Hills, MI 48331	
Main Administrative Office		(Street and Numb	per)	34605 Twelve	e Mile Road	(City, or Town, State and Zip Cod	e)
	Farn	nington Hills, MI 48331		(Street and	Number)	(248)489-6321	
		own, State and Zip Code)				(Area Code) (Telephone Nun	nber)
Mail Address		34605 Twelve Mile				Farmington Hills, MI 48331	
Primary Location of Books a	and Records	(Street and Number or I	P.O. Box)		Twelve Mile Road	(City, or Town, State and Zip Cod	e)
	Formin	atan Lila MI 49221		(Stre	eet and Number)	(240)400 6221	
		gton Hils, MI 48331 own, State and Zip Code)				(248)489-6321 (Area Code) (Telephone Nun	nber)
Internet Website Address		www.carechoi	ces.com			, ,, ,	,
Statement Contact		Donna J. V	Vest			(248)489-6321	
	MEGT	(Name)		_		(Area Code)(Telephone Number)(I	Extension)
		D@trinity-health.org E-Mail Address)			-	(248)489-6191 (Fax Number)	
Policyowner Relations Cont	act			(Ctr.	eet and Number)	. ,	
				(300	eet and Number)		
		Cr C	Secretary Je Mile Financial Officer Price President Mile President		<b>ES</b> Jay Herr William R. Molly Red Lisa Re Agnes Sp	Alvin snik ed	
	chigan kland ss						
assets were the absolute proper explanations therein contained, and of its income and deductions manuals except to the extent that their information, knowledge and their information with the contained of the extent that their information, knowledge and their information with the contained of the extent that their information, knowledge and their information with the contained of the extent that their information, knowledge and their information with the contained of the extent that their information is the extent that th	ty of the said reporting e annexed or referred to, is therefrom for the perior t: (1) state law may diffe	ntity, free and clear from any s a full and true statement of d ended, and have been com yr; or, (2) that state rules or re	liens or claims thereon, exce all the assets and liabilities ar pleted in accordance with the gulations require differences  (Signature Jeanne Die (Printed Na Secretare  a. Is this an original filing b. If no, 1. State the 2. Date filed	ot as herein stated of the condition in NAIC Annual State in reporting not related in relat	, and that this statement and affairs of the said re ement Instructions and a ated to accounting pract	orting period stated above, all of the together with related exhibits, soft porting entity as of the reporting period practices and Proceducies and procedures, according to (Signature)  Michael Koziar (Printed Name) Chief Financial Office  Yes[X] No[]	hedules and eriod stated above, ures the best of
(Notary Public	: Signature)						

STATEMENT AS OF December 31, 2002 OF THE CARE CHOICES HMO
DIRECTORS OR TRUSTEES (continued)
AkkeNeel Talsma

Paul Hughes-Cromwick Paul Ponstein DO

### **ASSETS**

			Current Year		Prior Year
		1 Assets	2 Nonadmitted Assets	3 Net Admitted Assets	4 Net Admitted Assets
1.	Bonds	2,686,645		2,686,645	
2.	Stocks:				
	2.1 Preferred stocks				
	2.2 Common stocks				
3.	Mortgage loans on real estate:				
	3.1 First liens				
	3.2 Other than first liens				
4.	Real estate (Schedule A):				
	4.1 Properties occupied by the company (less \$ encumbrances)			(a)	
	4.2 Properties held for the production of income (less \$ encumbrances)				
	4.3 Properties held for sale (less \$ encumbrances)				
5.	Cash (\$47,567,241, Schedule E - Part 1) and short-term investments (\$1,022,029,				
0.	Schedule DA - Part 2)	48 589 270		48 589 270	52 213 735
6.	Other long-term invested assets				
7.	Receivable for securities				
8.	Aggregate write-ins for invested assets				
9.	Subtotal, cash and invested assets (Lines 1 to 8)				
10.	Accident and health premiums due and unpaid				
11.	Health care receivables				·
12.	Amounts recoverable from reinsurers				
13.	Net adjustment in assets and liabilities due to foreign exchange rates				
14.	Investment income due and accrued				
15.	Amounts due from parent, subsidiaries and affiliates				
16.	Amounts receivable relating to uninsured accident and health plans				
17.	Furniture and equipment				
18.	Amounts due from agents				
19.	Federal and foreign income tax recoverable and interest thereon (including \$net				
	deferred tax asset)				
20.	Electronic data processing equipment and software				
21.	Other nonadmitted assets				
22.	Aggregate write-ins for other than invested assets				
23.	Total assets (Lines 9 plus 10 through 22)	55,839,339	22,018	55,817,321	55,834,326
0801					
0802 0803					
0898. 0899.	Summary of remaining write-ins for Line 8 from overflow page				
2201.	TOTALS (Lines 0801 through 0803 plus 0898) (Line 8 above)  State of Michigan - Psycotropic drug refund				
2202. 2203	A/P Claims				
2298. 2299.	Summary of remaining write-ins for Line 22 from overflow page				
	TOTALS (Lines 2201 through 2203 plus 2298) (Line 22 above)				

<sup>(</sup>a) \$..... health care delivery assets included in Line 4.1, Column 3.

### **LIABILITIES, CAPITAL AND SURPLUS**

			Current Year		Prior Year	
		1 Covered	2 Uncovered	3 Total	4 Total	
1.	Claims unpaid (less \$ reinsurance ceded)	25,755,047		25,755,047	27,576,052	
2.	Accrued medical incentive pool and bonus payments	102,151		102,151	307,735	
3.	Unpaid claims adjustment expenses					
4.	Aggregate policy reserves					
5.	Aggregate claim reserves					
6.	Premiums received in advance	1,910,752		1,910,752	2,426,178	
7.	General expenses due or accrued	219,145		219,145		
8.	Federal and foreign income tax payable and interest thereon (including \$ on					
	realized capital gains (losses)) (including \$net deferred tax liability)					
9.	Amounts withheld or retained for account of others					
10.	Borrowed money (including \$ current) and interest thereon \$					
	(including\$current)					
11.	Amounts due to parent, subsidiaries and affiliates					
12.	Payable to securities					
13.	Funds held under reinsurance treaties with (\$ authorized reinsurers and					
	\$ unauthorized reinsurers					
14.	Reinsurance in unauthorized companies					
15.	Net adjustments in assets and liabilities due to foreign exchange rates					
16.	Liability for amounts held under uninsured accident and health plans					
17.	Aggregate write-ins for other liabilities (including \$ current)					
18.	Total liabilities (Lines 1 to 17)					
19.	Common capital stock					
20.	Preferred capital stock					
21.	Gross paid in and contributed surplus					
22.	Surplus notes					
23.	Aggregate write-ins for other than special surplus funds					
24.	Unassigned funds (surplus)					
25.	Less treasury stock, at cost:	XXX	XXX		3,333,313	
	25.1shares common (value included in Line 19 \$)					
	25.2shares preferred (value included in Line 20 \$)					
26.	Total capital and surplus (Lines 19 to 25)					
27.	Total liabilities, capital and surplus (Lines 18 and 26)					
DETAI	LS OF WRITE-INS					
1701. 1702.	Accrued Liabilities				339,721	
1703 1798.	Summary of remaining write-ins for Line 17 from overflow page					
1799. 2301	TOTALS (Lines 1701 through 1703 plus 1798) (Line 17 above)				339,721	
2302		X X X	X X X			
2303 2398.	Summary of remaining write-ins for Line 23 from overflow page					
2399.	TOTALS (Lines 2301 through 2303 plus 2398) (Line 23 above)					

### **STATEMENT OF REVENUE AND EXPENSES**

		Currer	nt Year	Prior Year
		1 Uncovered	2 Total	3 Total
1. Mem	nber Months	X X X	1,526,143	1,563,101
2. Net i	premium income	X X X	286,442,742	258,627,838
3. Chai	nge in unearned premium reserves and reserve for rate credits	X X X		
4. Fee-	-for-service (net of \$ medical expenses)	X X X		
5. Risk	revenue	X X X		
6. Aggı	regate Write-Ins for Other health care related revenues	X X X		
7. Tota	al revenues (Lines 2 to 6)	X X X	286,442,742	258,627,838
Medical and	l Hospital:			
8. Hosp	pital/medical benefits		186,850,314	175,335,196
9. Othe	er Professional Services			
10. Outs	side Referrals			
	ergency room and out-of-area			
	scription drugs		, ,	, ,
	regate write-ins for other medical and hospital		, ,	
	ntive pool and withhold adjustments			
	total (Lines 8 to 14)			
LESS:	iotal (Lines 0 to 14)		247,043,303	200,272,002
	reinsurance recoveries		(151 770)	(272 395)
	Il medical and hospital (Lines 15 minus 16)			
	ms adjustment expenses			
	eral administrative expenses			
	'		, ,	, ,
	ease in reserves for accident and health contracts			
	underwriting deductions (Lines 17 through 20)			
	investment income earned		·	
	realized capital gains or (losses)			
	investment gains or (losses) (Lines 23 plus 24)		806,605	1,529,796
	gain or (Loss) from agents' or premium balances charged off [(amount recovered \$)			
•	ount charged off \$)]			
==	regate write-ins for other income or expenses			
	income or (loss) before federal income taxes (Lines 22 plus 25 plus 26 plus 27)			
	eral and foreign income taxes incurred			
	income (loss) (Lines 28 minus 29)		3,173,281	(2,780,715)
0601	F WRITE-INS	X X X		
	nmary of remaining write-ins for Line 6 from overflow page			
0699. TOT	ALS (Lines 0601 through 0603 plus 0698) (Line 6 above)	X X X		
	rmacy Expense			
1303				
	mary of remaining write-ins for Line 13 from overflow page			
2701. Supp	plemental Interest Income		1,131,761	683,079
	tribution- Molina Healthcare		/	
2798. Sum	nmary of remaining write-ins for Line 27 from overflow page			
2799. TOT	ALS (Lines 2701 through 2703 plus 2798) (Line 27 above)		1,371,761	683,079

## **STATEMENT OF REVENUE AND EXPENSES (Continued)**

		1 Current Year	2 Prior Year
	CAPITAL & SURPLUS ACCOUNT		
31.	Capital and surplus prior reporting year	20,036,343	11,307,417
GAINS	AND LOSSES TO CAPITAL & SURPLUS		
32.	Net income or (loss) from Line 30	3,173,281	(2,780,715)
33.	Change in valuation basis of aggregate policy and claim reserves		
34.	Net unrealized capital gains and losses	53,502	168,339
35.	Change in net unrealized foreign exchange capital gain or (loss)		
36.	Change in net deferred income tax		
37.	Change in nonadmitted assets	(20,042)	(158,698)
38.	Change in unauthorized reinsurance		
39.	Change in treasury stock		
40.	Change in surplus notes	(5,000,000)	
41.	Cumulative effect of changes in accounting principles		
42.	Capital Changes:		
	42.1 Paid in		
	42.2 Transferred from surplus (Stock Dividend)		
	42.3 Transferred to surplus		
43.	Surplus adjustments:		
	43.1 Paid in	5,000,000	11,500,000
	43.2 Transferred to capital (Stock Dividend)		
	43.3 Transferred from capital		
44.	Dividends to stockholders		
45.	Aggregate write-ins for gains or (losses) in surplus		
46.	Net change in capital and surplus (Lines 32 to 45)	3,206,741	8,728,926
47.	Capital and surplus end of reporting year (Line 31 plus 46)	23,243,084	20,036,343
4501			
4502 4503			
4598. 4599.	Summary of remaining write-ins for Line 45 from overflow page		

### **CASH FLOW**

			1 Current Year	2 Prior Year
		Cash from Operations		
1.	Premiu	ums and revenues collected net of reinsurance	284,967,645	258,599,543
2.	Claims	and claims adjustment expenses	252,057,476	235,787,062
3.	Gener	al administrative expenses paid	34,242,767	28,787,420
4.	Other	underwriting income (expenses)		
5.		rom underwriting (Line 1 minus Line 2 minus Line 3 plus Line 4)		
6.		vestment income	, , , , ,	, , , , , ,
7.		income (expenses)		
8.		al and foreign income taxes (paid) recovered		
9.		sh from operations (Line 5 to 8)		
Э.	inei ca	Cash from Investments		(3,400,327)
10	Dunne			
10.		eds from investments sold, matured or repaid:		507.00
	10.1	Bonds	, ,	,
	10.2	Stocks		
	10.3	Mortgage loans		
	10.4	Real estate		
	10.5	Other invested assets		
	10.6	Net gains or (losses) on cash and short-term investments		3,274
	10.7	Miscellaneous proceeds		
	10.8	Total investment proceeds (Lines 10.1 to 10.7)	6,843,710	571,207
11.	Cost o	f investments acquired (long-term only):		
	11.1	Bonds	9,530,355	
	11.2	Stocks		
	11.3	Mortgage loans		
	11.4	Real estate		
	11.5	Other invested assets		
	11.6	Miscellaneous applications		
	11.7	Total investments acquired (Lines 11.1 to 11.6)		
12.		sh from investments (Line 10.8 minus Line 11.7)		
12.	Notica	Cash from Financing and Miscellaneous Sources	(2,000,040)	
13.	Cook	•		
13.	•	provided:		11 500 000
	13.1	Surplus notes, capital and surplus paid in		
	13.2	Net transfers from affiliates		
	13.3	Borrowed funds received		
	13.4	Other cash provided		
	13.5	Total (Lines 13.1 to 13.4)		21,787,72
14.	Cash a	applied:		
	14.1	Dividends to stockholder paid		
	14.2	Net transfers to affiliates	658,830	
	14.3	Borrowed funds repaid		
	14.4	Other applications	1,112,658	1,736,744
	14.5	Total (Lines 14.1 to 14.4)	1,771,488	1,736,744
15.	Net ca	sh from financing and miscellaneous sources (Line 13.5 minus Line 14.5)	(1,771,488)	20,050,977
		RECONCILIATION OF CASH AND SHORT-TERM INVESTMENTS		
16.	Net ch	ange in cash and short-term investments (Line 9 plus Line 12 plus Line 15)	(3,624,465)	17,138,657
17.		and short-term investments:		
	17.1	Beginning of year	52,213,735	35,075,078
	17.2	End of year (Line 16 plus Line 17.1)		

### **ANALYSIS OF OPERATIONS BY LINES OF BUSINESS**

(Gain and Loss Exhibit)

		1	2	3	4	5	6	7	8	a	10	11	12	13
		'	-	J		3		/		9	10	''	12	
			Comprehensive					Federal						
			(Hospital					Employee	Title	Title			Long-	
			(Hospital	Medical	Medicare	Dental	Vision	Health	XVIII-	XIX-	Stop	Disability	term	
		T-4-1												Other
	- N	Total	Medical)	Only	Supplement	Only	Only	Benefit Plan	Medicare	Medicaid	Loss	Income	Care	Other
1.		286,442,742	, , .						(20,765)	9,363,020				
2.	Change in unearned premium reserves and reserve for rate credit.													
3. 4.														
5.														
		000 440 740							(00.705)	0.000.000				
6.		286,442,742							(20,765)	9,363,020 5.810.866				
8.		186,850,314							( - , ,	-,,				
9.	Outside referrals													
10.		9,453,624								814.406				
11.		52,163,882							1,000	1.905.599				
12.		52,105,062												
13.		(817,835)							(2,198)	(599,909)				
14.		247,649,985							(132.197)					
15.		(151,770)							(132,197)	(141,256)				
16.	Total medical and hospital (Lines 14 minus 15)								(132.197)	8,072,218				
17.	Claims adjustment expenses								(132,197)	102.100				
18.		34,242,767	32,969,017							1.273.750				
19.	Increase in reserves for accident and health contracts													
20.	Total underwriting deductions (Lines 16 to 19)						<del> </del>		(132,197)					
21.	Net underwriting gain or (loss) (Line 6 minus Line 20)								\ ' '					
-		334,313	900,551   .						111,432	(65,046)				
	ILS OF WRITE-INS		<del> </del>		1	<u> </u>	1	+	1				<u> </u>	+
0501														
0502														
0503														
0598.	Summary of remaining write-ins for Line 5 from overflow page	<u></u>												
0599.	TOTAL (Lines 0501 through 0503 plus 0598) (Line 5 above)													
1201														
1202			[		[									
1203														
1298.														
1290.			<del>                                     </del>					1						
1299.	TOTAL (Lines 1201 tillough 1203 plus 1296) (Line 12 above)													

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# UNDERWRITING AND INVESTMENT EXHIBIT PART 1 - PREMIUMS

		1	2	3	4
					Net Premium
					Income
		Direct	Reinsurance	Reinsurance	(Columns
	Line of Business	Business	Assumed	Ceded	1 + 2 - 3)
1.	Comprehensive (medical and hospital)	277,989,005		888,518	277,100,487
2.	Medicare Supplement				
3.	Dental only				
4.	Vision only				
5.	Federal Employees Health Benefits Plan				
	Premiums				
6.	Title XVIII - Medicare	(20,765)			(20,765)
7.	Title XIX - Medicaid				
8.	Other				
9.	TOTALS	287,525,321		1,082,579	286,442,742

### PART 2 - Claims Incurred During the Year

		1	2	3	4	5	6 Federal	7	8	9
		Total	Compre- hensive (Medical & Hospital)	Medicare Supplement	Dental Only	Vision Only	Employees Health Benefits Plan Premium	Title XVIII Medicare	Title XIX Medicaid	Other
1.	Payments during the year:				- ,	- ,				
	1.1 Direct	250,048,823	239,894,595					197,613	9,956,615	
	1.2 Reinsurance assumed									
	1.3 Reinsurance ceded									
	1.4 Net	250,048,823	239,894,595					197,613	9,956,615	
2.		(919,986)	(919,986)							
3.	Claim liability December 31, current year from Part 2A:	, , ,	, , ,							
	3.1 Direct	25,755,047	24,948,231					21,614	785,202	
									, , , , , , , , , , , , , , , , , , ,	
	3.3 Reinsurance ceded									
	3.4 Net							21,614		
4.	Claim reserve December 31, current year from Part 2D:	, ,						,	ŕ	
	4.1 Direct									
	4.2 Reinsurance assumed									
	4.3 Reinsurance ceded									
	4.4 Net									
5.	Accrued medical incentive pools and bonuses, current year									
6.	Amounts recoverable from reinsurers December 31, current year								21.000	
7.	Claim liability December 31, prior year from Part 2A:	,	,							
	7.1 Direct	27.576.052	25.054.925					310.180	2,210,947	
			, ,						=,= . 0,0	
	7.4 Net									
8.	Claim reserve December 31, prior year from Part 2D:	=: ,0: 0,00=	20,00 .,020						=,= . •,•	
•	8.1 Direct									
	8.2 Reinsurance assumed									
	8.3 Reinsurance ceded									
	8.4 Net									
9.	Accrued medical incentive pools and bonuses, prior year									
10.	Amounts recoverable from reinsurers December 31, prior year								104.112	
11.	Incurred benefits:	555,774	20 1,302						10 1,112	
1		248,227,818	239 787 901					(90,953)	8,530,870	
	11.2 Reinsurance assumed	240,221,010						(30,333)	0,330,070	
	11.3 Reinsurance ceded									
	11.4 Net							(90,953)		
12.	Incurred medical incentive pools and bonuses							(90,933)		
12.	incurred medical incentive pools and bonuses	(817,835)	(817,835)							

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### PART 2A - Claims Liability End of Current Year

			1	2	3	4	5	6	7	8	9
								Federal			
				Compre-				Employees			
				hensive				Health	Title	Title	
				(Medical &	Medicare	Dental	Vision	Benefits Plan	XVIII	XIX	
			Total	Hospital)	Supplement	Only	Only	Premium	Medicare	Medicaid	Other
1.	Report	ed in Process of Adjustment:									
	1.1	Direct	3,693,721	3,509,035						184,686	
	1.2	Reinsurance assumed									
	1.3	Reinsurance ceded									
	1.4	Net	3,693,721	3,509,035						184,686	
2.	Incurre	d but Unreported:									
	2.1	Direct							12,784	494,870	
	2.2	Reinsurance assumed									
	2.3	Reinsurance ceded									
	2.4	Net	20,172,203	19,664,549					12,784	494,870	
3.	Amour	nts Withheld from Paid Claims and Capitations:									
	3.1	Direct	1,889,122	1,774,647					8,830	105,645	
	3.2	Reinsurance assumed									
	3.3	Reinsurance ceded									
	3.4	Net	1,889,122	1,774,647					8,830	105,645	
4.	TOTAI	_S									
	4.1	Direct	25,755,046	24,948,231					21,614	785,201	
	4.2	Reinsurance assumed									
	4.3	Reinsurance ceded									
	4.4	Net	25,755,046	24,948,231					21,614	785,201	

# UNDERWRITING AND INVESTMENT EXHIBIT PART 2B - ANALYSIS OF CLAIMS UNPAID-PRIOR YEAR-NET OF REINSURANCE

				Claim Resen	e and Claim	5	6
		Cla	ims	Liability De	cember 31		
		Paid Durin	g the Year	of Curre	ent Year		
		1	2	3	3 4		Estimated Claim
		On	On		On		Reserve and
	Line	Claims Incurred	Claims Incurred	On Claims Unpaid	Claims Incurred	Claims Incurred	Claim Liability
	of	Prior to January 1	Durring the	December 31 of	During the	in Prior Years	December 31 of
	Business	of Current Year	Year	Prior Year	Year	(Columns 1 + 3)	Prior Year
1.	Comprehensive (medical and hospital)	21,502,969	218,402,141	2,089,559	22,858,672	23,592,528	25,054,925
2.	Medicare Supplement						
3.	Dental only						
4.	Vision only						
5.	Federal Employees Health Benefits Plan Premiums						
6.	Title XVIII - Medicare	197,613		21,614		219,227	310,180
7.	Title XIX - Medicaid	1,528,238	8,569,633	543,166	242,036	2,071,404	2,210,947
8.	Other						
9.	Subtotal	23,228,820	226,971,774	2,654,339	23,100,708	25,883,159	27,576,052
10.	Medical incentive pools, accrual and disbursements		(919,986)		102,151		
11.	TOTALS						

#### PART 2C - DEVELOPMENT OF PAID AND INCURRED CLAIMS (000 Omitted)

#### **Grand Total**

#### **Section A - Paid Claims**

		Net Amounts Paid								
	Year in Which Losses	1	2	3	4	5				
	Were Incurred	1998	1999	2000	2001	2002				
1.	Prior	38,247	801	194	(28)	(3)				
2.	1998	204,314	34,152	1,706	173	(3)				
3.	1999	X X X	220,146	35,145	1,254	(28)				
4.	2000	X X X	X X X	221,423	22,942	494				
5.	2001	X X X	X X X	X X X	210,014	22,769				
6.	2002	X X X	X X X	X X X	X X X	226,972				

#### **Section B - Incurred Claims**

		Sum of Net Amount Paid and Claim Liability and Reserve Outstanding at End of Year									
	Year in Which Losses	1	2	3	4	5					
	Were Incurred	1998	1999	2000	2001	2002					
1.	Prior	38,347	801	194	(28)	(3)					
2.	1998	246,981	34,607	1,706	173	(3)					
3.	1999	X X X	248,485	35,145	1,254	(28)					
4.	2000	X X X	X X X	248,517	25,314	516					
5.	2001	x x x	X X X	X X X	231,380	25,401					
6.	2002	X X X	X X X	X X X	X X X	250,073					

			O mounte		o di i di o i di i i i	<u> </u>	T - Apono 1	44.0			
		1	2	3	4	5	6	7	8	9	10
						Claim and				Total Claims	
	Years in Which			Claim		Claim Adjustment				and Claims	
	Premiums were			Adjustment		Expense			Unpaid Claims	Adjustment	
	Earned and Claims	Premiums	Claims	Expense	(Col. 3/2)	Payments	(Col. 5/1)	Claims	Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Earned	Payments	Payments	Percent	(Col. 2 + 3)	Percent	Unpaid	Expenses	(Col. 5 + 7 + 8)	Percent
1.	Prior to 1998	X X X	39,211		X X X	39,211	X X X			39,211	X X X
2.	1998	274,359	240,342			240,342	88			240,342	88
3.	1999	267,558	256,517			256,517	96			256,517	96
4.	2000	273,100	244,859			244,859	90			244,859	90
5.	2001	258,628	232,783			232,783	90	2,655		235,438	91
6.	2002	286,442	226,972	3,403	1	230,375	80	23,101		253,476	88
7.	TOTAL (Lines 1 through 6)	X X X	1,240,684	3,403	X X X	1,244,087	X X X	25,756		1,269,843	X X X
8.	TOTAL (Lines 2 through 6)		X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X

#### PART 2C - DEVELOPMENT OF PAID AND INCURRED CLAIMS (000 Omitted)

## Hospital and Medical Section A - Paid Claims

		Net Amounts Paid								
	Year in Which Losses	1	2	3	4	5				
	Were Incurred	1998	1999	2000	2001	2002				
1.	Prior	30,195	690	87	(24)	(3)				
2.	1998	179,273	27,185	1,203	24	(2)				
3.	1999	X X X	178,251	26,728	829	(21)				
4.	2000	X X X	X X X	180,912	17,593	271				
5.	2001	X X X	X X X	X X X	200,254	21,258				
6.	2002	X X X	X X X	X X X	x x x	218,402				

#### **Section B - Incurred Claims**

	Sum of Net Amount Paid and Claim Liability and Reserve Outstanding at End of Year								
Year in Which Losses	1	2	3	4	5				
Were Incurred	1998	1999	2000	2001	2002				
1. Prior	30,195	690	87	(24)	(3)				
2. 1998		27,185	1,203	24	(2)				
3. 1999	X X X	195,188	26,728	829	(21)				
4. 2000	X X X	X X X	201,439	19,374	271				
5. 2001	X X X	x x x	x x x	219,926	23,347				
6. 2002	.   X X X	x x x	x x x	x x x	241,261				

					C WITH CIWITI	o Aujuotinion	. = 21   0 0 1 1 0 0 1 1				
		1	2	3	4	5	6	7	8	9	10
						Claim and				Total Claims	
	Years in Which			Claim		Claim Adjustment				and Claims	
	Premiums were			Adjustment		Expense			Unpaid Claims	Adjustment	
	Earned and Claims	Premiums	Claims	Expense	(Col. 3/2)	Payments	(Col. 5/1)	Claims	Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Earned	Payments	Payments	Percent	(Col. 2 + 3)	Percent	Unpaid	Expenses	(Col. 5 + 7 + 8)	Percent
1.	Prior to 1998	X X X	30,945		X X X	30,945	X X X			30,945	X X X
2.	1998	231,315	207,683			207,683	90			207,683	90
3.	1999	217,430	205,787			205,787	95			205,787	95
4.	2000	226,930	198,776			198,776	88			198,776	88
5.	2001	245,497	221,512			221,512	90	2,090		223,602	91
6.	2002	277,079	218,402	3,403	2	221,805	80	22,859		244,664	88
7.	TOTAL (Lines 1 through 6)	X X X	1,083,105	3,403	X X X	1,086,508	X X X	24,949		1,111,457	X X X
8.	TOTAL (Lines 2 through 6)	1,198,251	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X

12	Underwriting Invest Exh Pt 2C Sn A - Paid Claims - Medicare Supplement NONE
12	Underwriting Invest Exh Pt 2C Sn B - Incur. Claims - Medicare Supplement NONE
12	Underwriting Invest Exh Pt 2C Sn C - Expns Ratios - Medicare Supplement NONE
12	Underwriting Invest Exh Pt 2C Sn A - Paid Claims - Dental OnlyNONE
12	Underwriting Invest Exh Pt 2C Sn B - Incur. Claims - Dental OnlyNONE
12	Underwriting Invest Exh Pt 2C Sn C - Expns Ratios - Dental Only NONE
12	Underwriting Invest Exh Pt 2C Sn A - Paid Claims - Vision Only NONE
12	Underwriting Invest Exh Pt 2C Sn B - Incur. Claims - Vision OnlyNONE
12	Underwriting Invest Exh Pt 2C Sn C - Expns Ratios - Vision OnlyNONE

#### PART 2C - DEVELOPMENT OF PAID AND INCURRED CLAIMS (000 Omitted)

### Federal Employees Health Benefits Plan Premiums

#### **Section A - Paid Claims**

		Net Amounts Paid								
	Year in Which Losses	1	2	3	4	5				
	Were Incurred	1998	1999	2000	2001	2002				
1.	Prior		7							
2.	1998	6,354	302							
3.	1999	X X X	697							
4.	2000	X X X	X X X							
5.	2001	X X X	X X X	X X X						
6.	2002	X X X	X X X	X X X	X X X					

#### **Section B - Incurred Claims**

		Sum of Net Amount Paid and Claim Liability and Reserve Outstanding at End of Year								
	Year in Which Losses	1	2	3	4	5				
	Were Incurred	1998	1999	2000	2001	2002				
1.	Prior	1,545	7							
2.	1998	7,764	302							
3.	1999	X X X	708							
4.	2000	X X X	X X X							
5.	2001	X X X	X X X	X X X						
6.	2002	X X X	X X X	X X X	x x x					

		1	2	3	4	5	6	7	8	9	10
						Claim and				Total Claims	
	Years in Which			Claim		Claim Adjustment				and Claims	
	Premiums were			Adjustment		Expense			Unpaid Claims	Adjustment	
	Earned and Claims	Premiums	Claims	Expense	(Col. 3/2)	Payments	(Col. 5/1)	Claims	Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Earned	Payments	Payments	Percent	(Col. 2 + 3)	Percent	Unpaid	Expenses	(Col. 5 + 7 + 8)	Percent
1.	Prior to 1998	X X X	1,552		X X X	1,552	X X X			1,552	X X X
2.	1998	7,542	6,656			6,656	88			6,656	88
3.	1999	587	697			697	119			697	119
4.	2000										
5.	2001										
6.	2002										
7.	TOTAL (Lines 1 through 6)	X X X	8,905		X X X	8,905	X X X			8,905	X X X
8.	TOTAL (Lines 2 through 6)	8,129	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X

#### PART 2C - DEVELOPMENT OF PAID AND INCURRED CLAIMS (000 Omitted)

#### Title XVIII - Medicare Section A - Paid Claims

		Net Amounts Paid									
	Year in Which Losses	1	2	3	4	5					
	Were Incurred	1998	1999	2000	2001	2002					
1.	Prior	319	2								
2.	1998	5,212	1,819	39							
3.	1999	X X X	16,848	2,470	106						
4.	2000	X X X	X X X	20,018	3,311	198					
5.	2001	x x x	X X X	X X X							
6.	2002	X X X	X X X	X X X	X X X						

#### **Section B - Incurred Claims**

		Sum of Net Amount Paid and Claim Liability and Reserve Outstanding at End of Year									
	Year in Which Losses	1	2	3	4	5					
	Were Incurred	1998	1999	2000	2001	2002					
1.	Prior	319	2								
2.	1998	7,213	1,971	39	3						
3.	1999	X X X	19,580	2,470	106						
4.	2000	X X X	X X X	22,828	3,581	220					
5.	2001	x x x	x x x	x x x							
6.	2002	X X X	X X X	X X X	X X X						

		1	2	3	4	5	6	7	8	9	10
						Claim and				Total Claims	
	Years in Which			Claim		Claim Adjustment				and Claims	
	Premiums were			Adjustment		Expense			Unpaid Claims	Adjustment	
	Earned and Claims	Premiums	Claims	Expense	(Col. 3/2)	Payments	(Col. 5/1)	Claims	Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Earned	Payments	Payments	Percent	(Col. 2 + 3)	Percent	Unpaid	Expenses	(Col. 5 + 7 + 8)	Percent
1.	Prior to 1998	X X X	321		X X X	321	X X X			321	X X X
2.	1998	11,379	7,073			7,073	62			7,073	62
3.	1999	20,763	19,424			19,424	94			19,424	94
4.	2000	25,307	23,527			23,527	93			23,527	93
5.	2001	106						22		22	21
6.	2002										
7.	TOTAL (Lines 1 through 6)	X X X	50,345		X X X	50,345	X X X	22		50,367	X X X
8.	TOTAL (Lines 2 through 6)	57,555	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X

#### PART 2C - DEVELOPMENT OF PAID AND INCURRED CLAIMS (000 Omitted)

#### Title XIX - Medicaid Section A - Paid Claims

		Net Amounts Paid						
	Year in Which Losses	1	2	3	4	5		
	Were Incurred	1998	1999	2000	2001	2002		
1.	Prior	6,188	102	107	(4)			
2.	1998	13,475	4,846	464	146	(1)		
3.	1999	X X X	24,350	5,947	319	(7)		
4.	2000		X X X	20,493	2,038	25		
5.	2001	X X X	X X X	X X X	9,760	1,511		
6.	2002	X X X	X X X	X X X	X X X	8,570		

#### **Section B - Incurred Claims**

	Sum of Net Amount Paid and Claim Liability and Reserve Outstanding at End of Year						
Year in Which Losses	1	2	3	4	5		
Were Incurred	1998	1999	2000	2001	2002		
1. Prior	6,288	102	107	(4)			
2. 1998	21,064	5,149	464	146	(1)		
3. 1999	X X X	33,009	5,947	319	(7)		
4. 2000	X X X	X X X	24,250	2,359	25		
5. 2001	X X X	x x x	x x x	11,454	2,054		
6. 2002	X X X	x x x	X X X	x x x	8,812		

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		1	2	3	4	5	6	7	8	9	10
						Claim and				Total Claims	
	Years in Which			Claim		Claim Adjustment				and Claims	
	Premiums were			Adjustment		Expense			Unpaid Claims	Adjustment	
	Earned and Claims	Premiums	Claims	Expense	(Col. 3/2)	Payments	(Col. 5/1)	Claims	Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Earned	Payments	Payments	Percent	(Col. 2 + 3)	Percent	Unpaid	Expenses	(Col. 5 + 7 + 8)	Percent
1.	Prior to 1998	X X X	6,393		X X X	6,393	X X X			6,393	X X X
2.	1998	24,123	18,930			18,930	78			18,930	78
3.	1999	28,778	30,609			30,609	106			30,609	106
4.	2000	20,863	22,556			22,556	108			22,556	108
5.	2001	13,025	11,271			11,271	87	543		11,814	91
6.	2002	9,363	8,570			8,570	92	242		8,812	94
7.	TOTAL (Lines 1 through 6)	X X X	98,329		X X X	98,329	X X X	785		99,114	X X X
8.	TOTAL (Lines 2 through 6)	96,152	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X

### PART 2C - DEVELOPMENT OF PAID AND INCURRED CLAIMS (000 Omitted)

#### Other

#### **Section A - Paid Claims**

	Net Amounts Paid									
	Year in Which Losses	1	2	3	4	5				
	Were Incurred	1998	1999	2000	2001	2002				
1.	Prior									
2.	1998									
3.	1999	X X X								
4.	2000	X X X	X X X							
5.	2001	X X X	X X X	X X X						
6.	2002	X X X	X X X	X X X	X X X					

#### **Section B - Incurred Claims**

Sum of Net Amount Paid and Claim Liability and Reserve Outstanding at						
	Year in Which Losses	1	2	3	4	5
	Were Incurred	1998	1999	2000	2001	2002
1.	Prior					
2.	1998					
3.	1999	X X X				
4.	2000	X X X	X X X			
5.	2001	X X X	X X X	X X X		
6.	2002	X X X	X X X	X X X	x x x	

		1	2	3	4	5	6	7	8	9	10
						Claim and				Total Claims	
	Years in Which			Claim		Claim Adjustment				and Claims	
	Premiums were			Adjustment		Expense			Unpaid Claims	Adjustment	
	Earned and Claims	Premiums	Claims	Expense	(Col. 3/2)	Payments	(Col. 5/1)	Claims	Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Earned	Payments	Payments	Percent	(Col. 2 + 3)	Percent	Unpaid	Expenses	(Col. 5 + 7 + 8)	Percent
1.	Prior to 1998	X X X			X X X		X X X				X X X
2.	1998										
3.	1999										
4.	2000										
5.	2001										
6.	2002										
7.	TOTAL (Lines 1 through 6)	X X X			X X X		X X X				X X X
8.	TOTAL (Lines 2 through 6)		X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X

# UNDERWRITING AND INVESTMENT EXHIBIT PART 2D - AGGREGATE RESERVE FOR ACCIDENT AND HEALTH CONTRACTS

1   2   3   4   5   6   7   8     Comprehensive	9
	I .
(Hospital & Medicare Dental Vision Health XVIII XIX	
	Other
	Other
POLICY RESERVE	
1. Unearned premium reserves	
2. Additional policy reserves (a)	
3. Reserve for future contingent benefits	
4. Reserve for rate credits or experience rating refunds (including	
\$############) for investment income	
5. Aggregate write-ins for other policy reserves	
6. Totals (gross)	
7. Reinsurance ceded	
8. Totals (Net) (Page 3, Line 4)	
CLAIM RESERVE	'
9. Present value of amounts not yet due on claims	
10. December for first we contingent bonefite	
11. Aggregate write-ins for other claim reserves  12. Totals (gross)  13. Beinsurance ceded	
12. Totals (gross)	
13. Reinsurance ceded	
Table (Nat) (Days 0 Line 5)	
DETAILS OF WRITE-INS	
0501	
0503	
0598. Summary of remaining write-ins for Line 5 from overflow page	
0599. Totals (Lines 0501 through 0503 plus 0598) (Line 5 above)	
1101	
1102	[
1103	
1198. Summary of remaining write-ins for Line 11 from overflow page	
1199. Totals (Lines 1101 through 1103 plus 1198) (Line 11 above)	

<sup>(</sup>a) Includes \$..... premium deficiency reserve.

# UNDERWRITING AND INVESTMENT EXHIBIT PART 3 - ANALYSIS OF EXPENSES

		1	2	3	4
		Claim	General		
		Adjustment	Administrative	Investment	
		Expenses	Expenses	Expenses	Total
1.	Rent (\$ for occupancy of own building)				
2.	Salaries, wages and other benefits				
3.	Commissions (less \$ ceded plus \$ assumed)				
4.	Legal fees and expenses				
5.	Certifications and accreditation fees				
6.	Auditing, actuarial and other consulting services				
7.	Traveling expenses				
8.	Marketing and advertising				
9.	Postage, express and telephone		806 222		806 222
10.	Printing and office supplies				
11.	Occupancy, depreciation and amortization				
12.	Equipment				
13.	Cost or depreciation of EDP equipment and software				
14.	·				
15.	Outsourced services including EDP, claims, and other services				
1	Boards, bureaus and association fees				
16.	Insurance, except on real estate				
17.	Collection and bank service charges				
18.	Group service and administration fees				
19.	Reimbursements by uninsured accident and health plans				
20.	Reimbursements from fiscal intermediaries				
21.	Real estate expenses				
22.	Real estate taxes				
23.	Taxes, licenses and fees:				
	23.1 State and local insurance taxes				
	23.2 State premium taxes				
	23.3 Regulator authority licenses and fees				
	23.4 Payroll taxes	260,012	1,201,767		1,461,779
	23.5 Other (excluding federal income and real estate taxes)				
24.	Investment expenses not included elsewhere		155,426		155,426
25.	Aggregate write-ins for expenses				
26.	Total expenses incurred (Lines 1 to 25)	3,403,305	34,242,768		(a)37,646,073
27.	Add expenses unpaid December 31, prior year				
28.	Less expenses unpaid December 31, current year				
29.	Amounts receivable relating to uninsured accident and health				
	plans, prior year				
30.	Amounts receivable relating to uninsured accident and health				
	plans, current year				
31.	Total expenses paid (Lines 26 plus 27 minus 28 minus 29 plus 30) .	3,403,305	34,242,768		37,646,073
	LS OF WRITE-INS	3, .00,000			
2501					
2502					
2503					
2598.	Summary of remaining write-ins for Line 25 from overflow page				
2596. 2599.					
۷۵۵۵.	Totals (Lines 2501 through 2503 + 2598)(Line 25 above)				

<sup>(</sup>a) Includes management fees of \$...... to affiliates and \$..... to non-affiliates.

### **EXHIBIT OF NET INVESTMENT INCOME**

			1		2
		Coll	lected	Ea	rned
		Durir	ng Year	Durii	ng Year
l. (	U.S. Government bonds		35,940		
.1 [	Bonds exempt from U.S. tax	1 ' '			
	Other bonds (unaffiliated)	1 ' '			
	Bonds of affiliates	1 ' '			I
	Preferred stocks (unaffiliated)	1 ' '			I
2.11 F	Preferred stocks of affiliates	(b)			
2.2 (	Common stocks (unaffiliated)				
2.21 (	Common stocks of affiliates				
3. 1	Mortgage loans	(c)			
. F	Real estate	(d)			
i. (	Contract loans				
6. (	Cash/short-term investments	(e)	736,236		780,094
	Derivative instruments	1			
. (	Other invested assets				
. /	Aggregate write-ins for investment income				
0.	Total gross investment income		772,176		845,354
	Investment expenses				
2. I	Investment taxes, licenses and fees, excluding federal income taxes			(g)	
3. I	Interest expense			(h)	
4. [	Depreciation on real estate and other invested assets			(i)	
5. <i>I</i>	Aggregate write-ins for deductions from investment income				
6.	Total deductions (Lines 11 through 15)				
7. 1	Net Investment income (Line 10 minus Line 16)				845,354
ETAILS	G OF WRITE-INS				
901					
902					
903					
	Summary of remaining write-ins for Line 9 from overflow page				
999.	TOTALS (Lines 0901 through 0903 plus 0998) (Line 9, above)				
501					
502					
503					
598.	Summary of remaining write-ins for Line 15 from overflow page				
	TOTALS (Lines 1501 through 1503 plus 1598) (Line 15, above)				

**EXHIBIT OF CAPITAL GAINS (LOSSES)** 

EXHIBIT OF CAPITAL GAINS (LOSSES)											
		1	2	3	4	5					
					Net Gain (Loss)						
					from Change						
					in Difference						
					Between Basis						
		Realized Gain		Increases	Book/Adjusted						
		(Loss) on Sales	Other Realized	(Decreases) by	, ,						
		or Maturity	Adjustments	Adjustment	Admitted Values	Total					
1.	U.S. Government bonds	, , ,				(38,749)					
1.1	Bonds exempt from U.S. tax										
1.2	Other bonds (unaffiliated)										
1.3	Bonds of affiliates										
2.1	Preferred stocks (unaffiliated)										
2.11	Preferred stocks of affiliates										
2.2	Common stocks (unaffiliated)										
2.21	Common stocks of affiliates										
3.	Mortgage loans										
4.	Real estate										
5.	Contract loans										
6.	Cash/short-term investments										
7.	Derivative instruments										
8.	Other invested assets										
9.	Aggregate write-ins for capital gains (losses)										
10.	Total capital gains (losses)	(38.749)				(38.749)					
DETA	LS OF WRITE-INS	(00,000)			1	(00,000)					
0901											
0902											
0903											
0998.	Summary of remaining write-ins for Line 9 from overflow page										
0998.											
0999.	TOTALS (Lines 0901 through 0903 plus 0998) (Line 9, above)										

### **EXHIBIT 1 - ANALYSIS OF NONADMITTED ASSETS AND RELATED ITEMS**

		1	2	3
		End	End	Changes for Year
		of	of	(Increase) or
		Current Year	Prior Year	Decrease
1.	Summary of items Page 2, Lines 10 to 13 and 15 to 20, Column 2	22,018	1,976	(20,042)
2.	Other Nonadmitted Assets:			
	2.1 Bills receivable			
	2.2 Leasehold improvements			
	2.3 Cash advanced to or in the hands of officers and agents			
	2.4 Loans on personal security, endorsed or not			
	2.5 Commuted commissions			
3.	Total (Lines 2.1 to 2.5)			
4.	Aggregate write-ins for other assets			
5.	TOTAL (Line 1 plus Line 3 and Line 4)	22,018	1,976	(20,042)
DETAIL	LS OF WRITE-INS			
0401				
0402				
0403				
0498.	Summary of remaining write-ins for Line 4 from overflow page			
0499.	TOTALS (Lines 0401 through 0403 plus 0498) (Line 4 above)			

### **EXHIBIT 2 - ENROLLMENT BY PRODUCT TYPE**

			Tota	al Members at Er	nd of		6
		1	2	3	4	5	Current Year
		Prior	First	Second	Third	Current	Member
	Source of Enrollment	Year	Quarter	Quarter	Quarter	Year	Months
1.	Health Maintenance Organizations	129,578	129,995	130,964	127,322	120,679	1,526,143
2.	Provider Service Organizations						
3.	Preferred Provider Organizations						
4.	Point of Service						
5.	Indemnity Only						
6.	Aggregate write-ins for other lines of business						
7.	TOTAL	129,578	129,995	130,964	127,322	120,679	1,526,143
DETAIL	S OF WRITE-INS						
0601							
0602							
0603							
0698.	Summary of remaining write-ins for Line 6 from overflow page						
0699.	TOTALS (Lines 0601 through 0603 plus 0698) (Line 6 above)						

### **Notes to Financial Statement**

## SUMMARY INVESTMENT SCHEDULE

		Gross Investment Holdings		Admitted Assets as Reported in the Annual Statement	
		1	2	3	4
D	Investment Categories	Amount	Percentage	Amount	Percentage
Bond 1.1	s: U.S. treasury securities			1,338,103	2 61
1.2	U.S. government agency and corporate obligations (excluding			1,000,100	2.01
	mortgage-backed securities):				
	1.21 Issued by U.S. government agencies				
	1.22 Issued by U.S. government sponsored agencies			941,848	1.83
1.3	Foreign government (including Canada, excluding mortgage-backed				
	securities)			146,398	0.28
1.4	Securities issued by states, territories, and possessions and political				
	subdivisions in the U.S.:				
	1.41 States, territories and possessions general obligations				
	1.42 Political subdivisions of states, territories and possessions and political				
	subdivisions general obligations				
	1.43 Revenue and assessment obligations				
4.5	1.44 Industrial development and similar obligations				
1.5	Mortgage-backed securities (includes residential and commercial MBS):				
	1.51 Pass-through securities:				
	1.511 Guaranteed by GNMA  1.512 Issued by FNMA and FHLMC			1	
	1.513 Privately issued			200,290	0.5
	1.52 CMOs and REMICs:				
	1.521 Issued by FNMA and FHLMC				
	1.522 Privately issued and collateralized by MBS issued or				
	guaranteed by GNMA,FNMA, or FHLMC				
	1.523 All other privately issued				
Othe	r debt and other fixed income securities (excluding short term):				
2.1	Unaffiliated domestic securities (includes credit tenant loans rated by the				
	SVO)				
2.2	Unaffiliated foreign securities				
2.3	Affiliated securities				
Equit	y interests:				
3.1	Investments in mutual funds				
3.2	Preferred stocks:				
	3.21 Affiliated				
	3.22 Unaffiliated				
3.3	Publicly traded equity securities (excluding preferred stocks):				
	3.31 Affiliated				
	3.32 Unaffiliated				
3.4	Other equity securities:				
	3.41 Affiliated				
0.5	3.42 Unaffiliated				
3.5	Other equity interests including tangible personal property under lease:  3.51 Affiliated				
	3.52 Unaffiliated				
Morto	gage loans:				
4.1	Construction and land development				
4.2	Agricultural				
4.3	Single family residential properties				
4.4	Multifamily residential properties				
4.5	Commercial loans				
Real	estate investments:				
5.1	Property occupied by company				
5.2	Property held for production of income (includes \$ of property				
	acquired in satisfaction of debt)				
5.3	Property held for sale (\$ including property acquired in satisfaction				
	of debt)				
Policy	y loans				
Rece	ivables for securities				
Cash	and short-term investments			48,589,270	94.70
Othe	r invested assets				
	r invested assets invested assets				

### **GENERAL INTERROGATORIES**

# PART 1 - COMMON INTERROGATORIES GENERAL

1.2	ntendent or with such ement providing disclosure	Yes[X] No[]				
	substantially similar to the standards adopted by the National Association of Insurance Company System Regulatory Act and model regulations pertaining thereto, or is the requirements substantially similar to those required by such Act and regulations? State Regulating?	ce Commissioners (NAIC) in its	Model Insurance Holding	Yes[X] No[] N/A[] Michigan		
2.2	Has any change been made during the year of this statement in the charter, by-laws, reporting entity? If yes, date of change: If not previously filed, furnish herewith a certified copy of the instrument as amended	•	ed of settlement of the	Yes[] No[X]		
3.2 3.3	State as of what date the latest financial examination of the reporting entity was mad State the as of date that the latest financial examination report became available fror date should be the date of the examined balance sheet and not the date the report w State as of what date the latest financial examination report became available to other reporting entity. This is the release date or completion date of the examination report By what department or departments?  OFIS - Department of Consumer & Industry Services formerly called the Michigan In	m either the state of domicile or vas completed or released. er states or the public from eith t and not the date of the examir	er the state of domicile or the			
<ul> <li>4.1 During the period covered by this statement, did any agent, broker, sales representative, non-affiliated sales/service organization or any combination thereof under common control (other than salaried employees of the reporting entity) receive credit or commissions for or control a substantial part (more than 20 percent of any major line of business measured on direct premiums) of: <ul> <li>4.11 sales of new business?</li> <li>4.12 renewals?</li> </ul> </li> <li>4.2 During the period covered by this statement, did any sales/service organization owned in whole or in part by the reporting entity or an affiliate, receive credit or commissions for or control a substantial part (more than 20 percent of any major line of business measured on direct premiums) of: <ul> <li>4.21 sales of new business?</li> </ul> </li> </ul>						
5.1	4.22 renewals? Has the reporting entity been a party to a merger or consolidation during the period of the service of the entity, NAIC company code, and state of domicile (us ceased to exist as a result of the merger or consolidation.	covered by this statement? se two letter state abbreviation)	for any entity that has	Yes[ ] No[X] Yes[ ] No[X]		
	Name of Entity	2 NAIC Company Code	3 State of Domicile			
	Has the reporting entity had any Certificates of Authority, licenses or registrations (in revoked by any governmental entity during the reporting period? (You need not reporting period? (You need not reporting period?) If yes, give full information:	cluding corporate registration, i rt an action either formal or info	f applicable) suspended or rmal, if a confidentiality	Yes[ ] No[X]		
7.2	Does any foreign (non-United States) person or entity directly or indirectly control 10 If yes, 7.21 State the percentage of foreign control 7.22 State the nationality(s) of the foreign person(s) or entity(s); or if the entity is a m attorney-in-fact and identify the type of entity(s) (e.g., individual, corporation, go	nutual or reciprocal, the national	ity of its manager or	Yes[ ] No[X]		

1	2
Nationality	Type of Entity

- 8. What is the name and address of the independent certified public accountant or accounting firm retained to conduct the annual audit?

  Deloitte & Touche, 600 Renaissance Center, Suite 900, Detroit, MI 48243-1704
- 9. What is the name, address and affiliation (officer/employee of the reporting entity or actuary/consultant associated with a(n) actuarial consulting firm) of the individual providing the statement of actuarial opinion/certification?

  Deloitte & Touche, 400 One Financial Plaza, 120 South Sixth Street, Minneapolis, MN 55402

- 10. FOR UNITED STATES BRANCHES OF ALIEN REPORTING ENTITIES ONLY:
  10.1 What changes have been made during the year in the United States manager or the United States trustees of the reporting entity?
  10.2 Does this statement contain all business transacted for the reporting entity through its United States Branch on risks wherever located?
  10.3 Have there been any changes made to any of the trust indentures during the year?
- 10.4 If answer to (10.3) is yes, has the domiciliary or entry state approved the changes?

16.2 If answer is yes:
16.21 Amount paid as losses or risk adjustment
16.22 Amount paid as expenses
16.23 Other amounts paid

Yes[	] No[ <sup>-</sup>	] N/A[X
Yes	No	] N/A[X
		N/A[X

$D \cap$		$\mathbf{r}$		IRE	ΛТ	$\Delta D$	0
DU	ARI	JU	гν	IRE	L I	UR:	э

11.	Is the purchase or sale of all investments of the reporting entity passed upon either by the Board of Directors or a subordinate committee thereof?	Yes[X] No[]
12.	Does the reporting entity keep a complete permanent record of the proceedings of its Board of Directors and all subordinate committees thereof?	Yes[X] No[]
13.	Has the reporting entity an established procedure for disclosure to its board of directors or trustees of any material interest or affiliation on the part of any of its officers, directors, trustees or responsible employees which is in or is likely to conflict with the official duties of such person?	Yes[X] No[]
	FINANCIAL	
	FINANCIAL	
	Total amount loaned during the year (inclusive of Separate Accounts, exclusive of policy loans):  14.11 To directors or other officers  14.12 To stockholders not officers  14.13 Trustees, supreme or grand (Fraternal only)  15 Total amount of loans outstanding at end of year (inclusive of Separate Accounts, exclusive of policy loans):  14.21 To directors or other officers  14.22 To stockholders not officers  14.23 Trustees, supreme or grand (Fraternal only)	\$\$ \$ \$ \$ \$
15.2	Were any assets reported in this statement subject to a contractual obligation to transfer to another party without the liability for such obligation being reported in the statement?  If yes, state the amount thereof at December 31 of the current year: 15.21 Rented from others 15.22 Borrowed from others 15.23 Leased from others 15.24 Other close in Notes to Financial the nature of each obligation.	Yes[] No[X] \$ \$ \$
	Does this statement include payments for assessments as described in the Annual Statement Instructions other than guaranty fund or guaranty association assessments?	Yes[ ] No[X]

#### **INVESTMENT**

17. List the following capital stock information for the reporting entity:

		1	2	3	4	5	6
		Number of	Number of	Par Value	Redemption Price	Is Dividend	Are Dividends
	Class	Shares Authorized	Shares Outstanding	Per Share	If Callable	Rate Limited?	Cumulative?
1.	Preferred					Yes[] No[] N/A[X]	Yes[] No[] N/A[X]
2.	Common				X X X	X X X	X X X

18.1 Were all the stocks, bonds and other securities owned December 31 of current year, over which the reporting entity has exclusive control, in the actual possession of the reporting entity on said date, except as shown by Schedule E - Part 2 - Special Deposits?
18.2 If no, give full and complete information, relating thereto:

Yes[X] No[]

19.1 Were any of the stocks, bonds or other assets of the reporting entity owned at December 31 of the current year not exclusively under the control of the reporting entity, except as shown on Schedule E - Part 2 - Special Deposits, or has the reporting entity sold or transferred any assets subject to a put option contract that is currently in force? (Exclude securities subject to Interrogatory 15.1).
19.2 If yes, state the amount thereof at December 31 of the current year:

Yes[] No[X]

\$\$\$\$\$\$\$\$\$\$\$

19.21 Loaned to others

19.22 Subject to repurchase agreements19.23 Subject to reverse repurchase agreements

19.24 Subject to dollar repurchase agreements

19.25 Subject to reverse dollar repurchase agreements19.26 Pledged as collateral

19.27 Placed under option agreements

19.28 Letter stock or securities restricted as to sale 19.29 Other

19.3 For each category above, if any of these assets are held by other, identify by whom held:

19.31 19.32

19.33

19.34 19.35

19.36

19.37 19.38

19.39

For categories (19.21) and (19.23) above, and for any securities that were made available for use by another person during the period covered by this statement, attach a schedule as shown in the instructions to the annual statement.

19.4 For category (19.28) provide the following:

1	2	3
Nature of Restriction	Description	Amount

20.1 Does the reporting entity have any hedging transactions reported on Schedule DB?

20.2 If yes, has a comprehensive description of the hedging program been made available to the domiciliary state? If no, attach a description with this statement.

Yes[] No[X] Yes[] No[] N/A[X]

- 21.1 Were any preferred stocks or bonds owned as of December 31 of the current year mandatorily convertible into equity, or, at the option of the issuer, convertible into equity?
- 21.2 If yes, state the amount thereof at December 31 of the current year.

Yes[] No[X]

- 22. Excluding items in Schedule E, real estate, mortgage loans and investments held physically in the reporting entity's offices, vaults or safety deposit boxes, were all stocks, bonds and other securities, owned throughout the current year held pursuant to a custodial agreement with a qualified bank or trust company in accordance with Part 1 - General, Section IV.H-Custodial or Safekeeping Agreements of the NAIC Financial Condition Examiners Handbook?
  - 22.1 For agreements that comply with the requirements of the NAIC Financial Condition Examiners Handbook, complete the following:

Yes[X] No[]

	1	2
	Name of Custodian(s)	Custodian's Address
22.1001	Comerica Bank	P. O. Box 75000. Detroit. MI 48275

#### **INVESTMENT**

22.02 For all agreements that do not comply with the requirements of the NAIC Financial Condition Examiners Handbook, provide the name, location and a complete explanation:

	1 Name(s)	2 Location(s)	Compl	3 lete Explanation(s)
22.03 Ha 22.04 If y	ave there been any changes, including name changes, in yes, give full and complete information relating thereto:	n the custodian(s) identified in 22.01 during the cu	rrent year?	Yes[] No[X
	1 Old Custodian	2 New Custodian	3 Date of Change	4 Reason
22.05 Ide ha	entify all investment advisers, brokers/dealers or individu ndle securities and have authority to make investments	als acting on behalf of broker/dealers that have a on behalf of the reporting entity:	access to the investment	t accounts,
	1 Central Registration Depository Number(s)	2 Name		3 Address
23.2 List	ount of payments to Trade Associations, Service Organiz the name of the organization and the amount paid if any ociations, Service Organizations and Statistical or Rating	such payment represented 25% or more of the t	otal payments to Trade ment.	\$
		1 Name		2 nt Paid
24.2 List	ount of payments for legal expenses, if any? the name of the firm and the amount paid if any such pa period covered by this statement.	syments represented 25% or more of the total pay	ments for legal expense	*es during
		1 Name		2 nt Paid
25.2 List	ount of payments for expenditures in connection with ma the name of firm and the amount paid if any such payme ters before legislative bodies officers or department of go	ent represented 25% or more of the total paymen	t expenditures in conne	ny? \$tion with

1	2
Name	Amount Paid

	PART 2 - HEALTH INTERROGATORIES	
1.1 1.2	Does the reporting entity have any direct Medicare Supplement Insurance in force? If yes, indicate premium earned on U.S. business only:	Yes[ ] No[X] \$
1.3	What portion of Item (1.2) is not reported on the Medicare Supplement Insurance Experience Exhibit?  1.31 Reason for excluding:	\$
1.4	Indicate amount of premium earned attributable to Canadian and/or Other Alien not included in Item (1.2) above. Indicate total incurred claims on all Medicare Supplement insurance.	\$
	Individual policies - Most current three years:	φ
	1.62 Total incurred claims	\$ \$
	1.63 Number of covered lives All years prior to most current three years:	\$
	1.65 Total incurred claims	\$ \$
1.7	1.66 Number of covered lives Group policies - Most current three years:	\$
	1.71 Total premium earned 1.72 Total incurred claims	\$ \$
	1.73 Number of covered lives All years prior to most current three years:	\$
	1.74 Total premium earned 1.75 Total incurred claims	\$ \$
	1.76 Number of covered lives	\$
2.1	Has the reporting entity received any endowment or gift from contracting hospitals, physicians, dentists, or others that is agreed will be returned when, as and if the earnings of the reporting entity permits?	Yes[] No[X]
2.2	If yes, give particulars:	[] [, ]
3.1	Have copies of all agreements stating the period and nature of hospitals', physicians', and dentists' care offered to subscribers and departments been filed with the appropriate regulatory agency?	Yes[X] No[]
3.2	If not previously filed furnish herewith a copy(ies) of such agreement(s). Do these agreements include additional benefits offered?	Yes[] No[X]
4.1	Does the reporting entity have stop-loss reinsurance? If no, explain:	Yes[X] No[]
4.3	Maximum retained risk (see instructions):	Ф
	4.32 Medical Only	\$150,000
	4.33 Medicare Supplement 4.34 Dental	э. \$.
	4.35 Other Limited Benefit Plan 4.36 Other	\$ \$.
5.	Describe arrangement which the reporting entity may have to protect subscribers and their dependents against the risk of insolvency including hold harmless provisions, conversion privileges with other carriers, agreements with providers to continue rendering services, and any other agreements:	
	The State of Michigan requires "hold harmless" language in all Provider contracts. Our reinsurance coverage provides for insolvency by continuing to who are confined to an acute-care hospital on the date of insolvency until they are discharged. Plan benefits will continue for any member until the eperiod for which premium has been paid.	penefits for members and of the contract
6.1 6.2	Does the reporting entity set up its claim liability for provider services on a service data base? If no, give details:	Yes[X] No[]
7.	Provide the following information regarding participating providers: 7.1 Number of providers at start of reporting year	
	7.2 Number of providers at end of reporting year	6806
8.1 8.2	Does the reporting entity have business subject to premium rate guarantees?  If yes, direct premium earned:	Yes[] No[X]
	8.21 Business with rate guarantees between 15-36 months 8.22 Business with rate guarantees over 36 months	0
		······································

9.1 Does the reporting entity have Bonus/Withhold Arrangements in its provider contracts?

9.2 If yes:

9.21 Maximum amount payable bonuses

9.22 Amount actually paid for year bonuses

9.23 Maximum amount payable withholds

9.24 Amount actually paid for year withholds

9.24 Amount actually paid for year withholds

9.25 Amount actually paid for year withholds

9.26 Amount actually paid for year withholds

9.27 Amount actually paid for year withholds

9.28 Amount actually paid for year withholds

9.29 Amount actually paid for year withholds

10. List service areas in which reporting entity is licensed to operate:

### **FIVE-YEAR HISTORICAL DATA**

		1	2	3	4	5
		2002	2001	2000	1999	1998
BALA	NCE SHEET ITEMS (Pages 2 and 3)					
1.	Total admitted assets (Page 2, Line 23)	55,817,321	55,834,326	47,131,309	57,405,873	59,584,542
2.	Total liabilities (Page 3, Line 18)	32,574,237	35,797,983	35,823,892	43,815,080	50,481,845
3.	Statutory surplus					
4.	Total capital and surplus (Page 3, Line 26)	23,243,084	20,036,343	11,307,417	13,590,793	9,102,697
INCOM	//E STATEMENT ITEMS (Page 4)					
5.	Total revenues (Line 7)	286,442,742	258,627,838	273,099,506	267,556,448	274,359,018
6.	Total medical and hospital expenses (Line 17)	247,801,755	233,515,257	245,450,906	240,445,638	245,071,244
7.	Total administrative expenses (Line 19)	34,242,767	28,787,420	33,046,732	29,679,515	37,817,153
8.	Net underwriting gain (loss) (Line 22)	994,915	(4,993,590)	(6,830,914)	(2,568,705)	(8,529,379)
9.	Net investment gain (loss) (Line 25)	806,605	1,529,796	2,389,970	2,713,022	3,721,898
10.	Total other income (Lines 26 plus 27)					
11.	Net income or (loss) (Line 30)	3,173,281	(2,780,715)	(3,440,104)	144,317	(4,807,481)
RISK-I	BASED CAPITAL ANALYSIS					
12.	Total adjusted capital	23,243,084	20,036,343	11,309,263	13,590,793	
13.	Authorized control level risk-based capital	10,186,521	8,378,448	8,282,408	8,758,044	
ENRO	LLMENT (Exhibit 2)					
14.	Total members at end of period (Column 5, Line 7)	120,679	129,578	136,569	155,589	169,822
15.	Total members months (Column 6, Line 7)	1,526,143	1,563,101	1,727,038	1,831,307	2,043,280
OPER	ATING PERCENTAGE (Page 4)					
(Item o	divided by Page 4, sum of Lines 2, 3 and 5)					
16.	Premiums earned (Lines 2 plus 3)					
17.	Total medical and hospital (Line 17)					
18.	Total underwriting deductions (Line 21)					
19.	Total underwriting gain (loss) (Line 22)	0.3	(1.9)	(2.5)	(1.0)	(3.1)
UNPA	ID CLAIMS ANALYSIS					
(U&I E	xhibit, Part 2B)					
20.	Total claims incurred for prior years (Line 11, Col. 5)					
21.	Estimated liability of unpaid claims-[prior year (Line 11, Col. 6)]	27,576,052	30,752,806	31,700,992	46,354,538	42,822,825

## FIVE-YEAR HISTORICAL DATA (Continued)

		1	2	3	4	5
		2002	2001	2000	1999	1998
INVESTMENTS IN PARENT, SUBSIDIARIES AND AFFILLIATES						
22.	Affiliated bonds (Sch. D Summary, Line 25, Col. 1)					
23.	Affiliated preferred stocks (Sch. D Summary, Line 39, Col. 1)					
24.	Affiliated common stocks (Sch. D Summary, Line 53, Col. 2)					
25.	Affiliated short-term investments (subtotal included in Sch. DA,					
	Part 2, Col. 5, Line 11)					
26.	Affiliated mortgage loans on real estate					
27.	All other affiliated					
28.	Total of above Lines 22 to 27					

### **SCHEDULE D - SUMMARY BY COUNTRY**

Long-term Bonds and Stocks OWNED December 31 of Current Year

			1 1	2	3	4
Dec. 1.0			Book/Adjusted	Fair Value	Antoni Oret	Par Value of
Description	٠,	Helical Otata	Carrying Value	(a)	Actual Cost	Bonds
BONDS	1.	United States				
Governments (Including all obligations	2.	Canada				
guaranteed by governments)	3.	Other Countries				
	4.	Totals				
O	5.	United States				
States, Territories and Possessions	6.	Canada				
(Direct and Guaranteed)	7.	Other Countries				
	8.	Totals				
Political Subdivisions of States,	9.	United States				
Territories and Possessions	10.	Canada				
(Direct and Guaranteed)	11.	Other Countries				
	12.	Totals				
Special revenue and special assessment obligations	13.	United States				
and all non-guaranteed obligations of agencies and	14.	Canada				
authorities of governments and their political	15.	Other Countries				
subdivisions	16.	Totals				
	17.	United States				
Public Utilities	18.	Canada				
(unaffiliated)	19.	Other Countries				
	20.	Totals				
	21.	United States	941,848	941,848	925,492	
Industrial and Miscellaneous and	22.	Canada				
Credit Tenant Loans (unaffiliated)	23.	Other Countries				
	24.	Totals			925,492	
Parent, Subsidiaries and Affiliates	25.	Totals				
Talong Gazoldanos ana riimalos	26.	Total Bonds				
PREFERRED STOCKS	27.	United States	, ,			
THE EINES STOOMS	28.	Canada				
Public Utilities (unaffiliated)	29.	Other Countries				
Tublic Otilities (unanimated)	30.	Totals				
	31.	United States				
Banks, Trust and Insurance Companies	32.	Canada				
(unaffiliated)	33.	Other Countries				
(unanimateu)						
	34.	Totals				
In decaded a cond Manager of the control of the control of the condition o	35.	United States				
Industrial and Miscellaneous	36.	Canada				
(unaffiliated)	37.	Other Countries				
D	38.	Totals				
Parent, Subsidiaries and Affiliates	39.	Totals				-
00.000	40.	Total Preferred Stocks				
COMMON STOCKS	41.	United States				
	42.	Canada				
Public Utilities (unaffiliated)	43.	Other Countries				
	44.	Totals				
	45.	United States				
Banks, Trust and Insurance Companies	46.	Canada				
(unaffiliated)	47.	Other Countries		<u></u>	<u></u>	
	48.	Totals				
	49.	United States				]
Industrial and Miscellaneous	50.	Canada				
(unaffiliated)	51.	Other Countries				
	52.	Totals				1
Parent, Subsidiaries and Affiliates	53.	Totals				1
. a.o., outoralance und / limitatee	54.	Total Common Stocks				1
	55.	Total Stocks				
	56.	Total Bonds and Stocks		2 696 645	0 640 646	1
	1:30	TOTAL DUHUS AND STOCKS	.,	∠,000,045	2,648,646	I

#### **SCHEDULE D - Verification Between Years**

CONEDULE D VOIII	oation between rear	
Book/adjusted carrying value of bonds and stocks, prior year	_ 6. Foreign Exchange Adjustment	
2. Cost of bonds and stocks acquired, Column 6, Part 3 9,530,35	5 6.1 Column 17, Part 1	
3. Increase (decrease) by adjustment:	6.2 Column 13, Part 2, Section 1	
3.1 Column 16, Part 1	6.3 Column 11, Part 2, Section 2	
3.2 Column 12, Part 2, Section 1	6.4 Column 11, Part 4	
3.3 Column 10, Part 2, Section 2	7. Book/adjusted carrying value at end of current period	
3.4 Column 10, Part 4	8. Total valuation allowance	
4. Total gain (loss), Column 14, Part 4	9. Subtotal (Lines 7 plus 8)	2,686,645
5. Deduct consideration for bonds and stocks disposed of	10. Total nonadmitted assets.	
Column 6, Part 4. 6,843,71	0 11. Statement value of bonds and stocks, current period	2.686.645

### **SCHEDULE T - PREMIUMS AND OTHER CONSIDERATIONS**

**Allocated by States and Territories** 

		Allocated	i by Stat	es and	Territories			
			2		Direct Bus	Direct Business Only		
			Guaranty	Is Insurer	3	4	5	6
			Fund	Licensed				Federal Employees
			(Yes or	(Yes or		Medicare	Medicaid	Health Benefits
		State, Etc.	No)	No)	Premiums	Title XVIII	Title XIX	Program Premiums
1	Alabama	*1	<b>+</b> '	<del></del> ′	1 Terrilariis	Tide Aviii		
1.		AL AK		No				
2.	Alaska			-				
3.	Arizona	AZ		No				
4.	Arkansas	AR		No				
5.	California	CA	No	No				
6.	Colorado	CO		No				
7.	Connecticut	CT	No	No				
8.	Delaware	DE	No	No				
9.	District of Columbia	DC	No	No				
10.	Florida	FL	.l No	No				
11.	Georgia	GA	No	No				
12.	Hawaii	H		No				
13.	Idaho	ID		No				
-		IL		No				
14.	Illinois	IL		-				
15.	Indiana	IIN	No	No				
16.	lowa	IA		No				
17.	Kansas	KS		No				
18.	Kentucky	KY		No				
19.	Louisiana	LA	No	No				
20.	Maine	ME	No	No				
21.	Maryland	MD	No	No				
22.	Massachusetts	MA	No	No				
23.	Michigan	MI	No	Yes	277,989,005	(20,765)	9,557,081	
24.	Minnesota	MN		No		(20,700)		
25.	Mississippi	MS		No				
	Missouri			No				
26.		MO						
27.	Montana	MT		-				
28.	Nebraska	NE		No				
29.	Nevada	NV		No				
30.	New Hampshire	NH	No	No				
31.	New Jersey	NJ	No	No				
32.	New Mexico	NM	No	No				
33.	New York	NY	No	No				
34.	North Carolina	NC	No	No				
35.	North Dakota	ND	No	No				
36.	Ohio	OH		No				
37.	Oklahoma	OK	No	No				
		OR						
38.	Oregon			No				
39.	Pennsylvania	PA		No				
40.	Rhode Island	RI		No				
41.	South Carolina	SC		No				
42.	South Dakota	SD		No				
43.	Tennessee	TN	No	No				
44.	Texas	TX	. No	No				
45.	Utah	UT	No	No				
46.	Vermont	VT		No				
47.	Virginia	VA		No				
48.	Washington	WA		No				
49.	•	WV		No				
	West Virginia							
50.	Wisconsin	WI		No				
51.	Wyoming	WY		No				
52.	American Samoa	AS		No				
53.	Guam	GU		No				
54.	Puerto Rico	PR	No	No				
55.	U.S. Virgin Islands	VI	. No	No				
56.	Canada	CN	No	No				
57.	Aggregate other alien	OT		X X X .				
58.				(a)1				
	LS OF WRITE-INS		1	1 /~/····· 1		1		1
					I		I	1
5701								
5702								
5703								
5798.		rite-ins for Line 57 from overflow page						
5799.		ough 5703 plus 5798) (Line 57 above)						
/- \ L		and avant for Canada and Other Alien						

(a) Insert the number of yes responses except for Canada and Other Alien. Explanation of basis of allocation of premiums by states, etc.:

# SCHEDULE Y - INFORMATION CONCERNING ACTIVITIES OF INSURER MEMBERS OF A HOLDING COMPANY GROUP PART 1 - ORGANIZATIONAL CHART